# ESP Websites & Company Stores: Insider Tips To Get More Orders

March 2024 Mike D'Ottaviano Advertising Specialty Institute



## Agenda

01 – ESP Websites

02 – ESP Websites Features

03 – Best Practices

04 - Company Stores

05 – Company Stores Features



## Why an ESP Website?



## ESP Websites Advantages

- Access to promo products, around the clock!
- An elite shopping experience for your customers – mobile & computer friendly
- Virtual samples make it easy for customers to see their logo on products
- Powerful tools to manage the backend



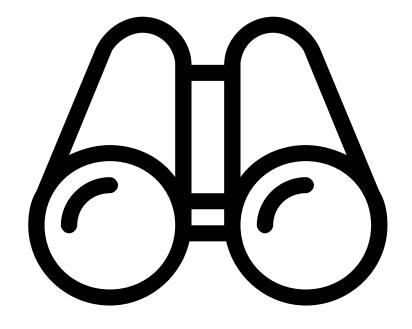


#### **Did You Know?**

The average number

of website visits is 6-8

before calling

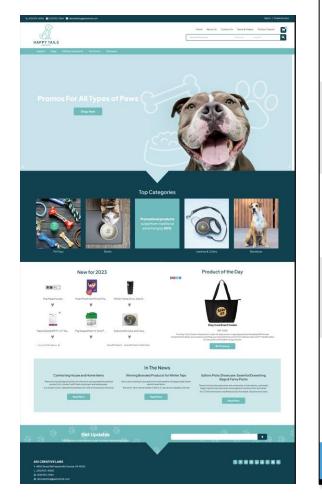




### ESP Websites Features



## ESP Websites Design Templates







## ESP Websites Preferred Vendors



## Select preferred vendors Highlight your favorite suppliers.

- History of excellent service
- Priority payment terms or pricing
- High ratings
- Proximity to shipping location
- Your account already set up
- Worked well in the past



## **ESP Websites Presentations**



## Publishing presentations to your website.

- Inexpensive way to drive traffic to your website.
- Create offers to add to your website and social media.
- Control the products, pricing and discounts you want to offer.
- Customers can easily interact and order directly from the link.

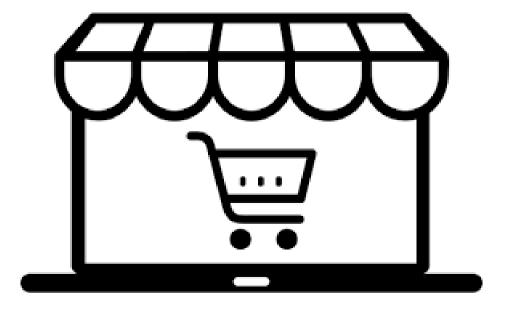


#### **Did You Know?**

70-80% of people

shop online

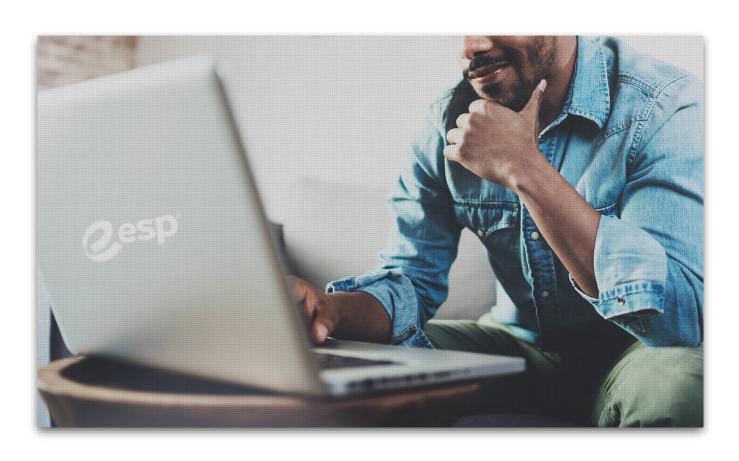
monthly





### Websites Best Practices





#### **Custom Domain**

yourbrand.espwebsite.com

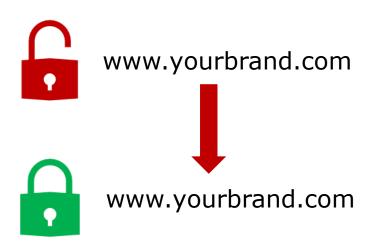


www.yourbrand.com





#### SSL Certificate



Why is an SSL Certificate important?

- Ensuring a secure connection
- Increasing credibility
- Protecting your information
- Higher site rank on Google search results



## **ESP Websites**

#### **Best Practices**

#### Inspiration





The Power of Promo

Promo Gets Results

#### **Case Studies**







Flu Prevention

**Fundraisers** 

**Sports Programs** 

#### **Product Focus**









Apparel

Bags

Drinkware

Golf

#### **Customize Pages**

- About Page: introduce your company and describe your company vision.
- FAQ Page: frequently asked questions or getting started links.
- Meet the Team Page: photos and bios.
- Testimonials Page: sample of client testimonials, builds credibility and trust.

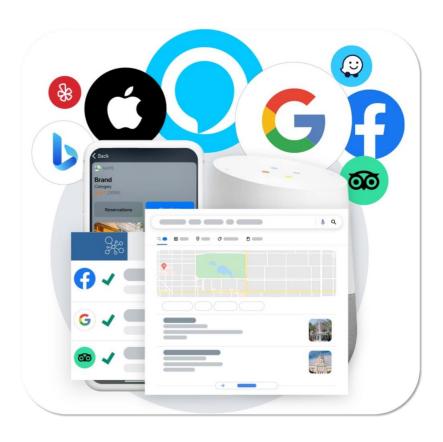




#### "About" Page Tips

- Customize your About Me/About Us information on your website
- Be honest
- Write to establish trust
- Be helpful in your words
- Describe you/your company's vision, mission, passions – helps find shared interests/common ground
- Include a professional photo of yourself/your team
- Include some Frequently Asked Questions (FAQs) or Getting Started links





#### NAP

#### Name Address Phone

- Make sure it is updated and consistent
- Important for Google (local search) and directory sales

#### Local Listings

#### Google Business Profile

- Claim your business location.
- Show up on Google Maps when people search in your area.
- ASI Local Listings is a great way manage all business directories and data about your business in one place.
  - Visit: go.asicentral.com/LocalListings for more info.





#### Google Analytics

- Gain insight about website visitors, traffic sources, track marketing results and more.
- Add analytics to your ESP Website in website settings.



## Company Stores

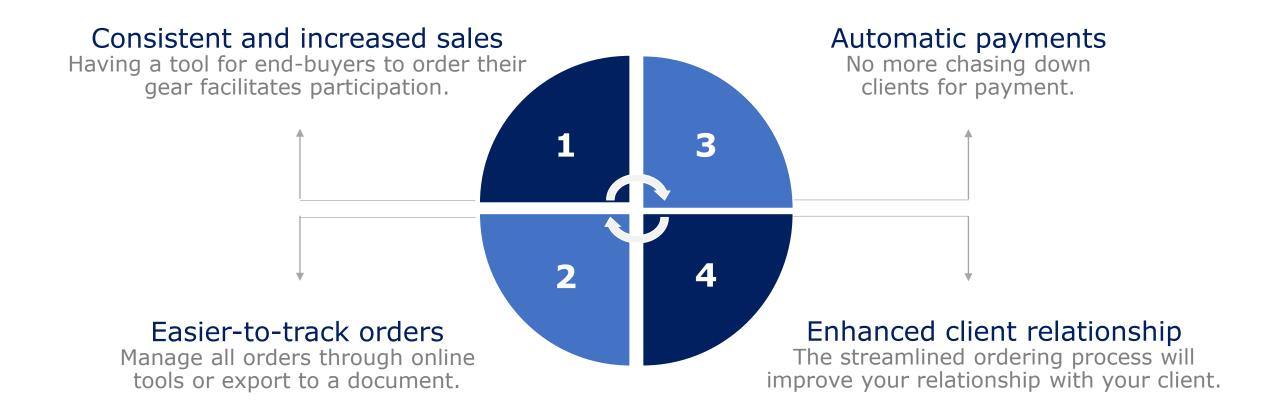
### **Company Stores**



A Company store is an online store you can set up to manage orders for a specific clients, market or event.

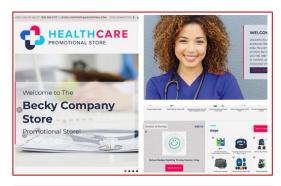


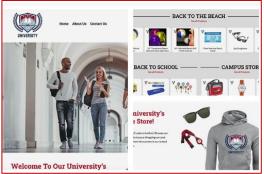
### **Why Company Stores**





### **How to Use Company Stores**







## How can your clients use Company Stores?

- Employee stores
  - Branded merch
  - Uniforms
- Employee Incentive Programs
- Consistent branded signage



## Company Stores Features

### **Company Stores Features**

#### **Product Choices**

Merchandise your store with your own products and products from almost 3,000 certified ASI supplier members.





#### Point and Coupon System

Assign coupons or points to users so they can shop only at certain price points.

#### **Customer Branding**

Instantly brand your Company Store by adding your client's logo to all virtual sample-ready product images.





#### Password Protected

Protect your site with a password to limit access to only the customers you want.

#### E-Commerce

Company Stores are e-commerceenabled. Start selling directly from your site the moment you launch.





#### Store Designs

Select a design for your store basked on the theme of the event, market or specific client.



### **Company Stores**



## Who makes a good client for a Company Store?

- They're placing more and more repeat orders.
- They make numerous orders from different locations.
- They need a speedy turnaround on orders.
- They use multiple methods for payment.
- They ship out products in small quantities.
- Most importantly, if they're asking about one!



## Thank you!



Mike D'Ottaviano, Executive Director, Corporate Accounts 215-953-3114 mdottaviano@asicentral.com



### USER TESTING GROUP



#### **ASI MEMBERS:**

### Become a Part of our Exclusive ESP+ User Testing Group

We are looking for ASI members who want to contribute their feedback to our product team!

Whether you are new to ASI or have been with us for years, anyone is welcome to participate.

To participate in a future feedback session, please scan the QR code.

